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## **Service Now Sap Solution Manager**

Many companies use SAP Solution Manager to monitor their SAP and non-SAP systems and for business process monitoring too. However, a lot of them do not use the Service Desk module of Solution Manager. Instead, they use ServiceNow for IT service management. A common request is to integrate the two platforms to leverage the benefits of both worlds.

## **Integrate ServiceNow and SAP Solution Manager Monitoring ...**

Configure your SAP environment to work with the ServiceNow Event Management platform so you can use the SAP Solution Manager connector. When integrating your SAP environment with Event Management , the SAP Solution Manager sends

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events through a MID Server to Event Management , which generates an alert from the event.

## **SAP configurations enabling the SAP Solution Manager connector**

Configure the SAP Solution Manager (Solman) connector instance to enable communication between the SAP Solution Manager and Event Management. This configuration enables you to update the SAP Solution Manager with the statuses that have been updated by ServiceNow. For general

**Configure SAP Solution Manager connector - ServiceNow**  
SAP Solution Manager Architect and Focused Build Coach. This workshop will present: 1. Request for Change in ServiceNow and Change Document integration. 2. Bi-directional communication between ServiceNow and ChaRM for change document creation and updates. 3.

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## **Using SAP Solution Manager and ServiceNow to create High ...**

This is just one of the solutions for you to be successful. As understood, skill does not suggest that you have astonishing points. Comprehending as skillfully as concurrence even more than new will give each success. neighboring to, the pronouncement as with ease as acuteness of this service now sap solution manager can be taken as well as picked to act. Looking for a new way to enjoy your ebooks?

## **Service Now Sap Solution Manager**

After a year and a half in development, CoreALM has introduced a turn key ServiceNow Connector solution that bridges the gap between ServiceNow and SAP Solution Manager. This integration will cover the scenarios of SAP Solution Manager change request management (ChaRM), incident management and reporting with

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ServiceNow. This workshop will present:

## **Integration between ServiceNow and SAP Solution Manager ...**

CoreALM is an industry recognized leader specializing in Digital Transformation and Agile Lifecycle Management by establishing the Digital Core leveraging SAP Solution Manager and Application Lifecycle Management (ALM) solutions that supports Agile, DevOps and ITIL best practices. CoreALM services are designed to address all phases, processes, capabilities and tools of ALM.

## **ServiceNow Integration with SAP Solution Manager ChaRM ...**

SAP Solution Manager setup configurations. As part of the SAP Solution Manager setup, you must perform several configurations to enable SAP Solution Manager to interact with

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Event Management. Configure RFC in SAP Solution Manager. As part of enabling communication with Event Management, you must create an Remote Function Call (RFC) in the SAP Solution Manager and install a transport.

### **SAP Solution Manager setup configurations - ServiceNow**

As part of enabling communication with Event Management, you must create an Remote Function Call (RFC) in the SAP Solution Manager and install a transport. Before you begin Download the following .psm files and import them into the SAP Solution Manager system:

### **Configure RFC in SAP Solution Manager - ServiceNow**

SAP has announced changes to the maintenance commitment of SAP Business Suite. SAP Solution Manager 7.2 follows the approach of the SAP Business Suite 7. M ainstream maintenance for SAP Solution Manager 7.2 is now ensured until the end of

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2027. For customers who choose the optional extended maintenance for the SAP Business Suite 7 (until end of 2030) will receive extended maintenance or SAP Solution Manager 7.2 at no additional cost.

### **SAP Solution Manager**

To import the transport files, use SAP Solution Manager or another SAP client that has RFC connections activated to fetch data into a central system. After the connection is established, data is pulled into your ServiceNow instance from your SAP system.

### **Software Asset Management publisher pack for SAP - ServiceNow**

Create ServiceNow incidents when an alert is raised in SAP Solution Manager MAI (Monitoring and Alerting Infrastructure).

This example shows how you can reac...

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## **Integrate ServiceNow and SAP Solution Manager Monitoring ...**

ServiceNow and SAP solution manager are used independently by two different teams, ServiceNow is used by the IT Team and SAP solution manager is used by DEV team. In order for apps to function well, Both IT and DEV team need to work closely.

Integrating ServiceNow and SAP solution manager improve the quality and speed of app development.

## **ServiceNow integrations with SAP solution manager ...**

SAP Solution Manager ServiceNow Adapter. ChaRM, AppOps, ITSM< Incident Management Solution Documentation Integration. Jira, Focused Build, S4HANA, C4HANA,

## **SAP Solution Manager - ServiceNow Adapter**

Integration between SAP Solution Manager ITSM with Third Party



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Service desk White Paper: Service Desk Webservice API Documentation to integrate Solution Manager with external service desk systems, such as Service Now. SAP Knowledge Base Article - Preview.

### **2556872 - Service Desk Webservice API - Solution Manager ...**

ServiceNow Connector for SAP Solution Manager 7.2 (Release 2.0) Allowing for end-to-end incident documentation and tracking of updates and approvals from ServiceNow info Solution Documentation. Learn more .

### **ServiceNow Connector for SAP Solution Manager 7.2 | CoreALM**

- SAP IT service managers can analyze the performance of the SAP support processes, identify gaps, bottlenecks and take action All these benefits result in better KPIs, lower SAP IT costs

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and of course improved job satisfaction. For more information, visit <https://sta-technologies.com>

## **Integrate ServiceNow and SAP to cut ticket resolution times**

CoreALM's ServiceNow Connector is a turn-key solution that bridges the gap between ServiceNow and SAP Solution Manager. This integration will cover aspects of SAP Solution Manager integrations with ServiceNow including: This workshop will present: Request for Change in ServiceNow and ChaRM Integration; SAP Solution Manager Technical Alerts Integration with ServiceNow Incident Management; Automatic incident creation in ServiceNow from SAP Solution Manager Alert Inbox

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